



**KENNESAW STATE
UNIVERSITY**
UNIVERSITY INFORMATION
TECHNOLOGY SERVICES



HELPFUL TECHNOLOGY LINKS

for
Faculty and Staff

Contact the KSU Service Desk for Assistance

470-578-6999

service.kennesaw.edu/technology



Service Desk Walk-Up Counters:

Kennesaw: Pilcher Building, Rm 106

Marietta: Academic Building, Lower Level

Set Up a Course in D2L



Upload and Stream Content with Kaltura



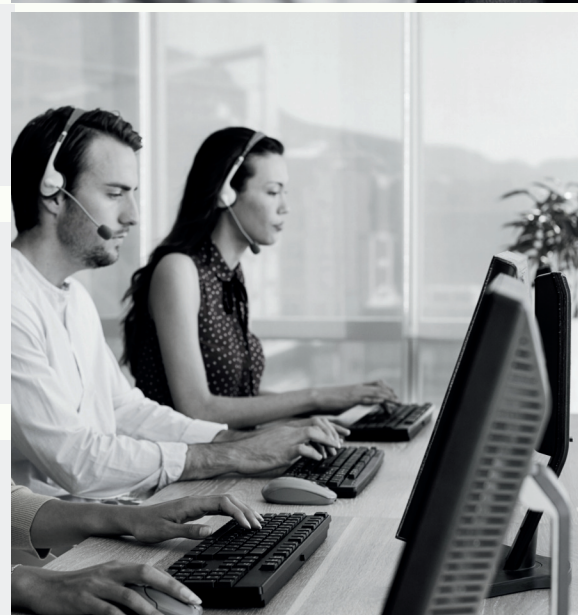
Create Online Surveys with Qualtrics



Check Out Audio/Visual (A/V) Equipment: Cameras, Microphone Kits, and More



Book a Technology Training Session for one (or more!) of your classes



Subscribe to the UITs Status Page

The Status Page shows the status of KSU technology. Subscribe to receive text or email alerts when services you use undergo maintenance or have outages.

<https://status.kennesaw.edu>



Read CIO Insight, UITs's Monthly Newsletter:

<https://uits.kennesaw.edu/communications/insights.php>



Follow UITs on social media:

Instagram: [@ksu.uits](https://www.instagram.com/ksu.uits)



Facebook: [@ksu.uits](https://www.facebook.com/ksu.uits)



Download Software

Check out our selection of KSU-supported software online.

desktopsoftware.kennesaw.edu



Find Articles About Campus-Supported Technology

Explore Knowledge Base, our online library of helpful, printable articles.

https://kennesaw.service-now.com/sp?id=kb_view2



Download the UITs Workshop Schedule

Mark your calendar for these informative technology workshops!

<https://uits.kennesaw.edu/support/schedules/ws-schedule-employees.pdf>



Learn New Skills in OwlTrain

Register for UITs workshops, or learn at your own pace with online trainings (self-paced courses and e-books).

<https://uits.kennesaw.edu/support/owltrain.php>



Book a One-on-One Technology Training Session

Schedule a 45-minute technology training session on the campus-supported software of your choice.

<https://uits.kennesaw.edu/support/owlsupport.php>



Submit a Technology Request

Use ServiceNow to submit a UITs support ticket for help with KSU technology.

<https://kennesaw.service-now.com>

