

Looking Ahead into 2023

As the temperatures drop, our thoughts often drift to reflecting on the past year and excitedly planning and preparing for the year ahead.

As UITs looks forward to 2023, we move forward, renewing our commitment to make Kennesaw State University the best place to live, learn, and work.

We commit to the campus these five pillars of excellence. We will strive to embody each of these in every interaction with the campus.

We will strive to maintain relevant, reliable, and secure technologies and services in support of all aspects of the University mission and strategic goals.

We will step beyond service delivery and enhance our position as a trusted strategic partner engaged with academic and business units to identify and implement technologies that will support and further their contributions to the University's strategy and mission.

We will provide IT resources, services, and consultations tailored to support the unique requirements of researchers and research administration.

We will use digital technologies to evolve culture, business processes, and customer experiences to meet the current and future expectations of our students and community.

We will endeavor to be experts in our profession, engineer quality solutions, provide superior support, embrace change, communicate effectively, operate transparently, and mentor the next generation of engineers and support professionals.



Transact Maintenance

Transact, KSU's platform for the Talon Card (for declining balance transactions, ID photos, and select visitor data) will be offline for system maintenance occurring between Tuesday, December 13, and Friday, December 23.

Many campus systems (including KSU netID) receive a feed from this platform, so it is possible that some additional systems may not receive updated data feeds during this maintenance window.

Junk Email Folder to be Cleared

Starting this Spring, UITS is planning for the "Junk" folder within Microsoft 365 to auto-delete emails which are older than one year. This will only affect messages that are stored in the "Junk" folder.

Users are advised not to store documents they would like to keep within their "Junk" folder. Any user who would like to learn how to best store their messages and files can [book a one-on-one appointment](#) with a UITS technology trainer.



Explore the Training Dashboard

The Training Dashboard gives every KSU employee the chance to see which required pieces of training have been completed and which ones remain outstanding. The dashboard also includes the due dates and the status of any direct reports.

Don't miss out on using this helpful tool to keep essential pieces of training completed in a timely manner.

[Explore the Training Dashboard now!](#)



Authentication Awareness

Never authenticate a DUO prompt that you didn't initiate.

— Submitted by Adrian B.

