CIO Insight

KENNESAW STATE UNIVERSITY
UNIVERSITY INFORMATION TECHNOLOGY SERVICES

July 2022

VoiceThread Will Delete Inactive Accounts Starting July 1, 2022

Starting July 1, 2022, VoiceThread will be implementing a data clean-up policy. VoiceThread will delete accounts that have content and have been inactive for over two years. Accounts that have been accessed but have no content will be deleted after one year of inactivity. If the account is deleted, all VoiceThreads will no longer be accessible in D2L and on VoiceThread.

To ensure your account will not be deleted automatically, sign into https://voicethread.com/ or into VoiceThread through D2L by July 1, 2022.

If you have any questions, please submit a service request at service.kennesaw.edu.
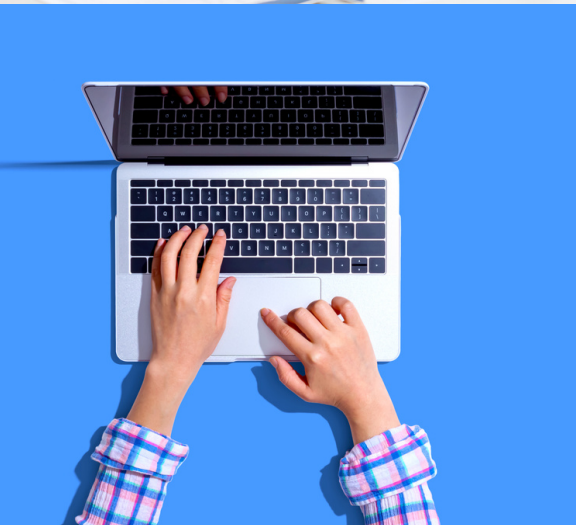
News From the Office of Cybersecurity

Thank You!

The Office of Cybersecurity would like to thank all those who completed the mandatory Spring Cybersecurity Training. Your participation is essential to keeping the KSU community secure.

Report Phishing

Please remember to use the "Report Phishing" button when you're checking your email and see something suspicious or that looks "phishy."

KENNESAW STATE UNIVERSITY UNIVERSITY INFORMATION TECHNOLOGY SERVICES

REPORT PHISHING BUTTON

FakeEmail@criminal.com
Thu 1/20/2022 1:21 PM

Outlook on the Web as found at ksumail.kennesaw.edu

Outlook App opened on your computer

Mobile App opened on your phone

Mark Your Calendar!

October 2022

- National Cybersecurity Awareness Month

- Required Fall Cybersecurity Training begins

Send Sensitive Information Securely

Send sensitive information securely using <u>Send A File</u> (Liquid Files). Send A File (Liquid Files) is KSU's new secure system for confidential/secure information. KSU's older system, Jirafeau (securesend.kennesaw.edu) will be decommissioned with the advent of the more secure Send a File (Liquid Files).

Learn more in this <u>quick guide</u>.

learn more: <u>SENDAFILE.KENNESAW.EDU</u>

Build Your Tech Skills This Summer!

Beat the summer heat with these cool summer technology offerings! Whether you want to hone your skills in Microsoft Excel, make splashy graphic design projects with Canva, or tell captivating visual stories with PhotoShop, UITS workshops are here to help you shine!

Explore the schedule of opportunities here:

learn more: <u>STUDENT WORKSHOP SCHEDULE</u>
<u>FAC/STAFF WORKSHOP SCHEDULE</u>

Get Help Whenever You Need It

Whether you have a problem in the middle of the day or have a request in the middle of the night, ServiceNow is ready to help!

Explore the Technology portal in ServiceNow to get help with questions, requests, or problems.

learn more: <u>SERVICE.KENNESAW.EDU</u>

Bringing On-Demand Technology Training to Your Group

Bring technology training to your class, department, or unit! Whether you want to improve job skills, increase engagement, or just learn something new together, the UITS training team is here to instruct on a variety of technology topics.

learn more: <u>GROUP TRAINING REQUEST</u>
<u>ONE-ON-ONE SUPPORT SESSION</u>

<u>UITS.KENNESAW.EDU</u>