



COMING SOON: 2022 SPRING CYBERSECURITY TRAINING

This required training is must be completed by all employees in the month of April.

As part of a best practice in cybersecurity, all employees will be required to complete a Spring 2022 Cybersecurity Training in the month of April.

[Learn more about Cybersecurity.](#)



PROJECT MANAGEMENT COMING TO SERVICENOW

The UITs Project and Process Management Team will be migrating from Team Dynamix to ServiceNow in the Spring of 2022, offering customers several advantages:

- Simple IT web intake request form
- Enterprise platform integrated with an existing service ticketing system to reduce the learning curve
- Project reporting and historical performance analytics data to align projects with University strategies and goals
- Visibility over the entire project progress from request, prioritization, and qualification, to closure for improved stakeholder collaboration
- Flexibility with management tools: traditional Waterfall, Agile, and Hybrid to maximum project outcomes

[Coming Spring 2022](#)



Cybersecurity for New Employees

New employees are required to complete required cybersecurity training in the first 30 days of their employment. This training is in addition to the semi-annual required employee cybersecurity training.





macOS 12 - MONTEREY NOW SUPPORTED

UITS is now supporting macOS 12 Monterey. The software is available to all faculty and staff for installation via the Apple App Store on their KSU device.

While most applications we support have received updates that should allow them to continue to function, there are a few outliers that have yet to be updated by their developers. The following applications are known to not be ready to support macOS 12 Monterey on release:

Avid Pro Tools

Toon Boom Animation Products

***Please note classroom computers will not be updated to Monterey until Summer 2022.**



GREAT TECHNOLOGY WORKSHOPS ARE AVAILABLE

Build technology skills with workshops on campus-supported technologies!

Explore workshops that show you how to get the most from campus-supported technology tools.

Learn essential skills from a patient, knowledgeable, and helpful training team.

Explore the workshop schedule.



D2L HAS A NEW LOGO

KSU's vendor D2L has changed its logo. We want you to know that although the logo has changed, we will continue to provide the same great service.

D2L

BRIGHTSPACE

Learn more about the change.



UITS.KENNESAW.EDU